

My Support

Schedule of fees

My Support NSW ACT QLD B2B | August 2023 - June 2024



Support worker:
Personal care, respite, home care, etc.

Day	Hours	Per hour
Monday to Friday	6.00 am – 8.00 pm	\$69.00
Monday to Friday, after-hours	8.00 pm – 6.00 am	\$103.50
Saturday	All day	\$103.50
Sunday	All day	\$135.70
Public holiday	All day	\$170.20

Additional services	Hours	Hourly rate	Telehealth rate
Occupational therapist	9.00 am – 5.00 pm	\$172.50	\$115.00
Dietician	9.00 am – 5.00 pm	\$125.35	\$92.00
Medication prompt/welfare check		\$69.00	



Active overnight

Day	Hours	Per hour
Monday to Friday	8.00 pm – 6.00 am	\$103.50
Saturday	8.00 pm – 6.00 am	\$103.50
Sunday	8.00 pm – 6.00 am	\$135.70
Public holiday	8.00 pm – 6.00 am	\$165.60

Annecto is supported by the Australian Government, the NSW and the Victorian Governments.

Registration No A0037563T | ABN 69 045 491 808 | June 2023



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Sleepovers

Day	Hours	Flat rate
Monday to Friday	10.00 pm – 7.00 am	\$339.25
Saturday	10.00 pm – 7.00 am	\$507.15
Sunday	10.00 pm – 7.00 am	\$700.35
Public holiday	10.00 pm – 7.00 am	\$845.25

In the case of sleepovers and rostered overnight care, in order for the worker to sleep or live in the designated place of work, we must include the provision of:

1. Suitable healthy accommodation and bedding
2. Access to an acceptable bathroom and toilet facilities
3. Cutlery and crockery for the workers use on the premises
4. Access to a telephone
5. Access to laundry facilities if required



Consultation, planning and fees

Service	Day	Hours	Per hour	Flat rate
Initial access fee			\$125.35	
Case management	Monday to Friday	9.00 am – 5.00 pm	\$117.30	
Support coordination	Monday to Friday	9.00 am – 5.00 pm	\$109.25	
Per kilometre				\$1.82



Nursing services

	Days	Hours	Hourly rate
Nursing	Monday to Friday	9.00 am – 5.00 pm	\$125.35
Telehealth	Monday to Friday		\$92.00
Nursing assessment (3 hr minimum)	Monday to Friday		\$125.35

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Nursing bundles*

Low-level bundle*	Fees
<ul style="list-style-type: none"> • Phone assessment • 6-monthly in-home assessments 	\$212.75 per annum
Medium-level bundle*	
<ul style="list-style-type: none"> • Telephone assessment bi-monthly • In-home assessment bi-monthly • Price includes falls / dementia / wounds / continence / medication / oxygen assessments • Communication / liaising with doctors from the health system 	\$603.75 per annum
High-level bundle*	
<ul style="list-style-type: none"> • Monthly in-home assessments • Price includes falls / dementia / wounds / continence / medication / oxygen assessments • Communication / liaising with doctors etc from the health system 	\$1136.20 per annum

*These packages are only available during business hours. General nursing is not included in the above packages – for e.g. wound management, administration of medication.

All prices listed include GST.

Contact us

If you would like to speak with someone at Annecto about flexible support options please call your local Annecto office.

After Hours

Phone support is offered between 5.00 pm – 9.00 am on weekdays and 24 hours on weekends and public holidays. Our After Hours staff work with culturally and linguistically diverse communities covering over 30 different language groups.

Cancellations

Can be accepted with a minimum 24 hours.

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